

Z-Drive Ltd

12 Charnor Rd
Leicester, LE3 6LH

Quality Policy

Z-Drive Ltd is wholly committed to the provision of professional, impartial audit services that consistently meet agreed customer specifications, applicable UK transport law, and ISO 9001:2015 requirements. Our aim is to provide accurate, reliable, and professional support that consistently delivers value, supporting our strategic direction of establishing Z-Drive Ltd as an accredited, independent transport-compliance auditor.

This will be achieved by:

The use of a Quality Management System based on ISO 9001:2015 principles and continual improvement.

Ensuring all audit activities are conducted with impartiality, objectivity, and independence from conflicts of interest.

Maintaining professional competence through continuous professional development and adherence to industry best practices.

Ensuring all stages of audit planning, execution, and reporting are controlled to deliver timely, accurate results that protect client confidentiality and comply with GDPR.

Working closely with customers to understand their requirements, achieve set satisfaction ratings and identify opportunities for service improvement.

Continually improving our services and the effectiveness of our Quality Management System through review and feedback.

These commitments provide the framework within which Z-Drive Ltd's measurable quality objectives are established, monitored and reviewed.

This policy is documented and maintained as part of the Z-Drive Quality Management System. It is communicated to, and applied by, all persons working under the organisation's control, is published on the Z-Drive Ltd website, and is made available to interested parties on request.

This policy is reviewed at least annually and at each management review to ensure it remains relevant and effective.

Signed: _____

David Zencuch - Director

Reviewed and re-issued: June 2026

Z-DRIVE LTD

Document: QP-001 Rev 2.1